**Pittsburgh Community Services, Inc.**

**2018 Program Highlights**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Department** | **# of**  **Intakes**  **1st ¼** | **# of Intakes**  **2nd ¼** | **# of Intakes**  **3rd ¼** | **# of Intakes 4th ¼** | **Totals** |
| **\*HTF Sub Contractors** | 2,662 | 1,524 | 1,136 | 1,166 | 6,488 |
| **\*Neighborhood Safety Program**  **(assessment/product only)** | 41 | 54 | 17 | 5 | 117 |
| **PCSI Pantry &**  **Oak Hill** | 106 | 73 | 188 | 160 | 527 |
| **Anti-Hunger**  **Initiatives** | 35 | 47 | 62 | 74 | 218 |
| **Case Management** | 27 | 17 | 21 | 23 | 88 |
| **Department of**  **Training & Workforce Development** | 45 | 30 | 25 | 15 | 115 |
| **Dollar Energy** | 10 | 13 | 0  **(not open)** | 20 | 43 |
| **\*\*Work Ready** | 26 | 27 | 27 | 32 | 112 |

**\* Funded by Community Development Block Grant funds (CDBG)**

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **Employment Outcome Indicators** | **Target** | **1st** | **2nd** | **3rd** | **4th** | **Total #**  **Achieved** |
| The number of unemployed **youth** who obtained employment **up to a living wage.** | 15 | 3 | 3 | 3 | 3 | 9 |
| The number of unemployed **adults** who obtained employment **up to a living wage.** | 60 | 13 | 32 | 8 | 13 | 66 |
| The number of unemployed **adults** who maintained employment for at least **90 days up to a living wage.** | 55 | 3 | 19 | 4 | 0 | 26 |
| The number of unemployed **adults** who maintained employment for at least **180 days up to a living wage**. | 50 | 2 | 15 | 6 | 0 | 23 |
| The number of unemployed **adults** who obtained employment with **a living wage or higher**. | 20 | 9 | 9 | 16 | 15 | 49 |
| The number of unemployed **adults** who obtained and maintained employment for at least **90 days with a living wage or higher**. | 10 | 2 | 3 | 4 | 7 | 16 |
| The number of unemployed **adults** who obtained and maintained employment for at least **180 days with a living wage or higher**. | 10 | 2 | 2 | 5 | 98 | 107 |
| The number of employed participants in a career-advancement related program who entered or transitioned into a position, that provided increased income and/or benefits. | 10 | 1 | 1 | 5 | 3 | 10 |
| … wage or salary amount increase | 7 | 1 | 1 | 4 | 0 | 6 |
| … hours worked increase | 7 | 1 | 1 | 3 | 0 | 5 |
| … increased benefits | 7 | 1 | 3 | 3 | 0 | 7 |
| The number of individuals or households (gain entry into a trade union position). | 20 | 5 | 5 | 18 | 0 | 28 |
| **Education & Cognitive Development Indicators** | **Target** | **1st** | **2nd** | **3rd** | **4th** | **Total # Achieved** |
| The number of parents/caregivers who improve their home environments | 150 | 46 | 30 | 48 | 0 | 124 |
| The number of individuals who obtained a recognized credential, certificate, or degree relating to the achievement of educational or vocational skills | 35 | 0 | 10 | 1 | 3 | 14 |
| **Income & Asset Building Indicators** | **Target** | **1st** | **2nd** | **3rd** | **4th** | **Total # Achieved** |
| The number of individuals who achieved and maintained capacity to meet basic needs for 90 days | 100 | 166 | 73 | 253 | 399 | 891 |
| The number of individuals who achieved and maintained capacity to meet basic needs for 180 days | 80 | 12 | 17 | 14 | 149 | 192 |
| The number of individuals who improved their credit scores | 15 | 0 | 0 | 0 | 2 | 2 |
| The number of individuals engaged with the community Action Agency who reported improved financial well being | 30 | 0 | 0 | 21 | 18 | 39 |
| **Housing Indicators** | **Target** | **1st** | **2nd** | **3rd** | **4th** | **Total # Achieved** |
| The number of households experiencing homelessness who obtained safe temporary shelter | 20 | 2 | 1 | 2 | 3 | 8 |
| The number of households who obtained safe and affordable housing | 20 | 1 | 2 | 1 | 3 | 7 |
| The number of households who maintained safe and affordable housing for **90 days** | 20 | 0 | 1 | 0 | 0 | 1 |
| The number of households who maintained safe and affordable housing for **180 days** | 15 | 0 | 0 | 1 | 0 | 1 |
| The number of households who avoided eviction | 5 | 0 | 1 | 0 | 6 | 7 |
| The number of households who experienced improved health & safety due to improvements within their home(i.e. Reduction or elimination of lead radon, carbon dioxide and/or fire hazards or electrical issues, etc.) | 0 | 12 | 0 | 0 | 0 | 12 |
| The number of individuals or households who receive home safety products | 50 | 30 | 30 | 16 | 98 | 174 |
| The number of households who receive Dollar Energy Assistance | No  Target | 10 | 13 | closed | 20 | 43 |
| **Health & Social/Behavioral Development Indicators** | **Target** | **1st** | **2nd** | **3rd** | **4th** | **Total # Achieved** |
| The number of individuals who demonstrated increases nutrition skills (e.g. cooking, shopping, and growing food) | 50 | 0 | 17 | 62 | 169 | 107 |
| The number of individuals who improved skills related to the adult role of parents/caregivers | 25 | 0 | 22 | 11 | 2 | 35 |
| The number of seniors **65+** who maintained an independent living situation | 175 | 138 | 13 | 233 | 197 | 581 |
| The number of individuals with **disabilities** who maintained an independent living situation | 50 | 9 | 47 | 243 | 221 | 520 |
| The number of individuals with **chronic illness** who maintained an independent living situation | 15 | 5 | 20 | 0 | 0 | 25 |
| The number of individuals with no recidivating event for six months **ages 18+** | 20 | 4 | 9 | 2 | 0 | 15 |
| The number of families or households who have access to food (all HTF Sub-contractors) | 5,000 | 2,662 | 1,524 | 1,136 | 1,166 | 6,488 |
| The number of individuals or households who receive food from PCSI or its conduits | 300 | 55 | 30 | 108 | 167 | 360 |
| **Civic Engagement & Community Involvement Indicators** | **Target** | **1st** | **2nd** | **3rd** | **4th** | **Total # Achieved** |
| The number of Community Action program participants who increased skills, knowledge, and abilities to enable them to work with Community Action to improve conditions in the community | 75 | 0 | 86 | 120 | 0 | 206 |
| a. Of the above, the number of Community Action program participants who improved their leadership skills | 25 | 0 | 2 | 0 | 0 | 2 |
| **Outcomes across Multiple Indicators** | **Target** | **1st** | **2nd** | **3rd** | **4th** | **Total # Achieved** |
| The number of individuals who achieves one or more outcomes as identifies by the national Performance Indicators in various domains | 6,767 | 2,847 | 1,678 | 1,509 | 1,496 | 7,530 |

The following programs report on PCSI programs and services: Anti-Hunger Initiatives, Case Management, Department of Training & Workforce Development and Work Ready.

\*\*Work Ready receives funding from the Department of Human Services. Work Ready is authorized to accept referrals outside the city of Pittsburgh due to an established agreement between PCSI and the local County Assistance Office (CAO) Director.

We accept all referrals for Dollar Energy assistance because we are an established partner listed on their website.