



Pittsburgh Community Services, Inc.

2019 Program Highlights

Department	# of Intakes 1 st ¼	# of Intakes 2 nd ¼	# of Intakes 3 rd ¼	# of Intakes 4 th ¼	Totals
* HTF Sub Contractors	2,764	1,212	1,337	952	6,265
* Neighborhood Safety Program (assessment/product only)	10	18	156	317	501
PCSI Pantry & K. Leroy Irvis	333	174	151	23	681
Anti-Hunger Initiatives	21	1	10	2	34
Case Management	9	23	25	15	72
Department of Training & Workforce Development	121	67	59	84	331
Dollar Energy (new intakes only)	5	15	1	12	33
** Work Ready	18	18	29	22	87

* Funded by Community Development Block Grant funds (CDBG)

** Funded by the PA Department of Human Services

Employment Outcome Indicators	Target	1st	2nd	3rd	4th	Total # Achieved
The number of unemployed youth who obtained employment up to a living wage	6	0	0	8	0	8
The number of unemployed adults who obtained employment up to a living wage	45	8	11	6	7	32
The number of unemployed adults who maintained employment for at least 90 days up to a living wage	45	3	1	2	1	7
The number of unemployed adults who maintained employment for at least 180 days up to a living wage	50	4	10	5	0	19
The number of unemployed adults who obtained employment with a living wage or higher	25	9	3	0	2	14
The number of unemployed adults who obtained and maintained employment for at least 90 days with a living wage or higher	15	1	5	2	0	8
The number of unemployed adults who obtained and maintained employment for at least 180 days with a living wage or higher	15	1	0	0	1	2
The number of employed participants in a career-advancement related program who entered or transitioned into a position, that provided increased income and/or benefits	10	1	0	0	0	1
... wage or salary amount increase	10	1	0	0	0	1
... hours worked increase	10	2	0	0	0	2
*The number of individuals or households (gain entry into a trade union position)	20	1	0	0	0	1

*The number of individuals (who created a business)	0	5	6	6	0	17
Education & Cognitive Development Indicators	Target	1st	2nd	3rd	4th	Total # Achieved
The number of children (0-5) who demonstrated improved emergent literacy skills	15	0	0	17	11	28
The number of children who (0-5) who demonstrated skills for school readiness	15	0	0	17	11	28
The number of children who demonstrated improved positive approaches toward learning, including improved attention skills (auto total)	45	0	9	61	7	77
a. Early childhood (ages 0-5)	15	0	9	17	0	26
b. 1 st grade – 8 th grade	15	0	0	39	5	44
c. 9 th grade – 12 th grade	15	0	0	5	2	7
The number of parents/caregivers who improve their home environments	15	0	0	17	11	28
The number of adults who demonstrated improved basic education	3	1	11	15	1	28
The number of individuals who obtained a recognized credential, certificate, or degree relating to the achievement of educational or vocational skills	25	11	9	0	6	26
Income & Asset Building Indicators	Target	1st	2nd	3rd	4th	Total # Achieved
The number of individuals who achieved and maintained capacity to meet basic needs for 90 days	400	307	277	363	115	1,062

The number of individuals who achieved and maintained capacity to meet basic needs for 180 days	300	30	11	345	110	496
The number of individuals who improved their credit scores	7	0	11	12	1	24
The number of individuals engaged with the community Action Agency who reported improved financial well-being	25	5	6	0	0	11
Housing Indicators	Target	1st	2nd	3rd	4th	Total # Achieved
The number of households experiencing homelessness who obtained safe temporary shelter	5	1	1	0	0	2
The number of households who obtained safe and affordable housing	5	0	0	0	1	1
The number of households who maintained safe and affordable housing for 90 days	3	5	0	41	27	73
The number of households who maintained safe and affordable housing for 180 days	3	0	0	77	14	91
The number of households who avoided eviction	3	0	0	46	2	48
*The number of individuals or households who receive home safety products	80	10	19	156	345	530
*The number of households who receive Dollar Energy Assistance	30	6	25	3	9	43
Health & Social/ Behavioral Development Skills	Target	1st	2nd	3rd	4th	Total # Achieved
The number of individuals who demonstrated increases nutrition skills (e.g. cooking, shopping, and growing food)	100	20	83	0	0	103

The number of individuals who demonstrated improved physical health and well-being	10	20	11	0	0	31
The number of individuals who improved skills related to the adult role of parents/caregivers	20	0	0	0	20	20
The number of seniors 65+ who maintained an independent living situation	180	98	26	22	0	146
The number of individuals with disabilities who maintained an independent living situation	200	141	106	48`	0	295
*The number of families or households who have access to food (all HTF Sub-contractors)	8,500	2,764	1,212	1,337	952	6,265
*The number of individuals or households who receive food from PCSI or its conduits	200	333	174	151	23	681
Civic Engagement & Community Involvement Indicators	Target	1st	2nd	3rd	4th	Total # Achieved
The number of Community Action program participants who increased skills, knowledge, and abilities to enable them to work with Community Action to improve conditions in the community	0	1	1	0	0	2
a. Of the above, the number of Community Action program participants who improved their leadership skills	50	1	1	0	0	2
b. Of the above, the number of Community Action program individuals, who improved their social networks	30	1	0	0	0	1

c. Of the above, the number of community Action program individuals who gained other skills, knowledge and abilities to enhance their ability to engage	50	1	0	0	0	1
Outcomes across Multiple Indicators	Target	1st	2nd	3rd	4th	Total # Achieved
The number of individuals who achieves one or more outcomes as identifies by the national Performance Indicators in various domains	11,022	3,073	1,874	1,700	1,346	7,993

The following programs report on PCSI programs and services: Anti-Hunger Initiatives, Case Management, Department of Training & Workforce Development and Work Ready.

*Represents indicators that are unique to PCSI.

**Work Ready receives funding from the PA Department of Human Services. Work Ready is authorized to accept referrals outside the city of Pittsburgh due to an established agreement between PCSI and the local County Assistance Office (CAO) Director.

We accept all referrals for Dollar Energy assistance because we are an established partner listed on their website.